



Stay organized. Stay informed. Stay ahead.

E-commerce Solutions

GTS is the leading integrated software provider to the retail and wholesale glass industry. Since 1982, GTS products have helped glass shops deal with increasing technical demands in their businesses. GTS provides the most widely used products in the industry with over 3000 customer locations in North America.

Electronic Dispatch Notification

- Never misplace a dispatch again! e-Xpress powered by GLAXIS delivers your dispatches directly to Glas®PaCLX and automatically attaches it to the work order.
- Get paid quickly by getting the invoice right the first time.
- Reduce rejections and time-consuming phone calls thanks to automatically applied discounts and pricing.
- Free up time spent typing dispatches and let GlasPaCLX create the work order for you.
- Improve customer service by instantly having all customer information at your fingertips.
- Avoid confusion and the need for retraining. e-Xpress uses the same dispatch format you are currently using. Internet connection required to use eXpress.

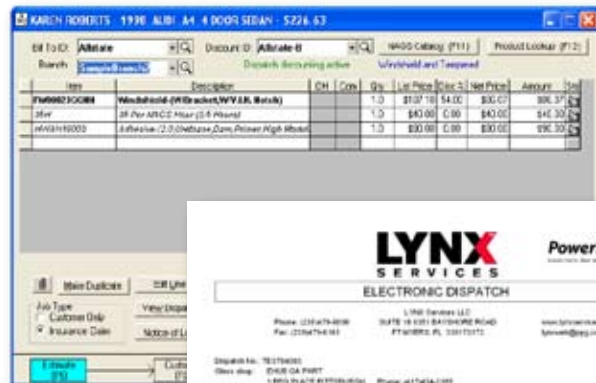


Automatic Workorder Creation

Save time with automatically filled-in information on the work order, including:

- Deductible
- Discounts
- Customer Information
- Claim Information
- NAGS part context
- Make, model and year of vehicle.

Eliminate costly mistakes. GlasPac®LX automatic audit checks your order's VIN numbers, discounts and authorizations and wards off possible data entry errors.



"GLAXIS, with GTS, gives us a seamless, transparent process that lets us handle customers far more efficiently. They often notice they're not on the phone for a long while, or asked repeatedly for the same information. And that makes them happy customers." — Wes Topping, Elite Auto Glass

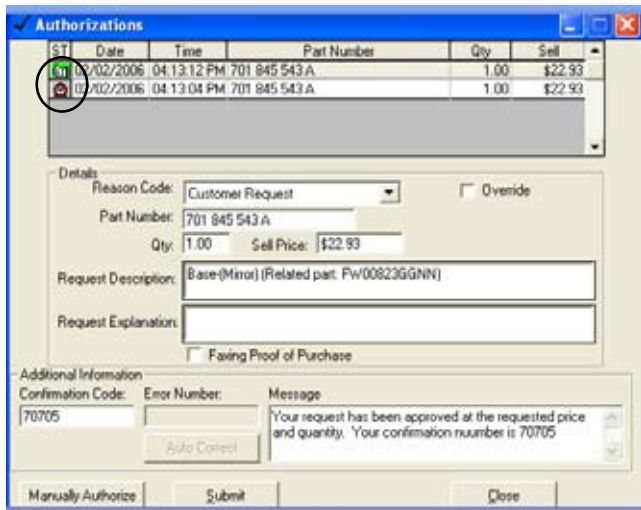
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Immediate Correction Capability

- Avoid rejections with GlasPac®LX's audit feature which notifies you when an item needs to be corrected.
- Eliminate manual correction in one simple step. Just click the Auto Correct button!
- At a glance, know which requested items are eligible, ineligible or pre-approved for online authorization.

Instant workorder Authorization

- Remove the guesswork from Authorizations. Status indicators clearly show you the items needing authorization.
- Avoid wasted time with unnecessary phone calls. When you see 'research', know right away that research is needed for authorization. Otherwise, you're ready to go!
- Save time and effort with intuitive icons that tell you the status of your online authorization request.
- Authorize workorders in seconds instead of waiting on hold for minutes. If you get a "thumbs up" icon, you've been approved.



"The GTS Support team is unbelievable. They spent extensive time listening to our needs then designing the system to deliver. My only regret is we didn't buy GTS sooner!"

—Warren Buonagura, Vice President, Lloyd's Glass

Online Ordering Made Easy

- Generate buy-out orders directly from your workorder window and interface in real time with your vendors.
- Instantly view price and availability from multiple vendors.
- Make profitable buying decisions by comparing prices and insuring that you get the right part, on time, every time.
- Reliable order tracking means no lost orders.

Customer Service at its Best

- Avoid miscommunications and unhappy customers by using e-Xpress to send orders electronically.
- Receive convenient suggestions for related parts that may be needed to complete the order.
- Provide outstanding customer service with real-time confirmation of part availability and delivery information
- Greatly reduce phone calls to vendors and allow your CSR to focus on serving customers.

Self management of insurance claims helps to provide a fast, convenient, full service "express" line for policyholders who have contacted you directly by enabling you to:

- Immediately verify insurance coverage and deductibles while reporting the claim.
- Service customers while you are reporting claims. Going online helps reduce missed inbound calls that can occur when reporting a claim over the phone and enables you to report claims while servicing customers.
- Reduce the number of steps in the reporting process.
- Handle the reporting process directly at your, and the policyholder's, convenience – 24 hours a day. This gives you the ability to self dispatch walk-in jobs electronically while addressing our customer's needs.

Allow your business to grow without limits using GlasPac®LX's scalable platform. Whether you have one shop or hundreds, GlasPacLX is the smart choice.

